



Operations

Efficiency at every angle

About Us

Founded in 2018, Xenco Services is a multi-disciplined, specialist service group that delivers executive and operational level support to businesses seeking significant improvements in productivity, efficiencies and company profitability.

With access to business acumen and decades of front-line experience in heavy industry, Xenco has the knowledge, passion and agility to tackle any business challenge.

We maintain a clear line of sight from operational deliverables and how they align to business objectives, simultaneously focusing on removing variability and implementing process and system-level improvement.

Xenco is proud of its unique leadership team with extensive operations expertise. Our astute team possess a staunch determination to improve business efficiencies and commercial outcomes by coupling a pragmatic approach with proven methods and practices.

Our Approach

Our team has managed and operated some of the world's most complex operations. We draw on diverse knowledge and experience to work within a tailored scope to improve the operational aspects of your business. Whether optimising existing systems or implementing new technologies, Xenco can provide the ideal platform to support your organisation's growth.



Analyse the Baseline

We begin by modelling operating costs to establish a balanced position that maximises performance while optimising sustaining capital. This gives us a clear foundation to work from.



Uncover Capacity Opportunities

Our experts quickly identify latent capacity within existing processes, delivering performance gains without the need for capital investment.



Diagnose Constraints

We pinpoint the key constraints in the operational value chain, focusing attention where it will have the greatest impact.



Visualise & Improve Performance

We embed operating systems that bring clarity to performance, enabling teams to make faster, better decisions based on real-time data.



Prioritise Initiatives

We focus on the areas that matter most; organisational effectiveness, capability and competencies, and enabling technologies, so that improvement efforts deliver measurable results.



Enable Ongoing Improvements

We work with teams to clarify accountabilities, strengthen processes, and embed continuous improvement practices that generate opportunities across the full value chain.

Our Difference

We bring deep operational expertise and a hands-on approach to every engagement, focused on real outcomes, not theoretical advice. What makes us different is how we deliver value:



Practical

We identify high-value opportunities and uncover performance gains, without capital investment.



Integration

Our work spans the full value chain, aligning mining and processing improvements to lift overall site performance.



Sustainable

We embed better systems, build team capability, and support your people to own and sustain long-term improvement.

Our Services

Our experienced team of specialists partner with clients to improve performance, reduce cost, and build operational resilience. With a strong foundation in site-based execution and technical excellence, we deliver practical, results-driven support across every facet of your operation. This includes leveraging our in-house Business Intelligence team to turn complex data into clear, actionable insights - helping you make faster, better-informed decisions.

We work collaboratively with your teams to identify opportunities, implement improvements, and embed sustainable practices that drive long-term value. Our expertise includes:



Financial modelling and process benchmarking



Debottlenecking strategies



Diagnosis of plant opportunities



Business Intelligence & Data Solutions



Plant upgrade support



Operating procedure development



Mine closure support



Operational Efficiency & Performance Improvement



Mine and infrastructure review



Drill and blast improvement



Mine planning and scheduling



Operational Technology



Workforce & Organisation Development



Safety, Risk & Compliance



Commercial, Financial & Strategic Advisory

EXPERIENCE | LEADERSHIP | INSIGHT

If you're looking to experience innovation and excellence at your business, get in touch with us today.

Contact Us

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